



The ELCA-Endorsed
Property and Liability Insurance Program

Underwritten by Church Mutual Insurance Company



Listening. Learning. Leading.®



The insurance endorsed by the ELCA

5%
discount

ELCA congregations and synods receive a five percent discount when they select Church Mutual as their insurance provider.

The Evangelical Lutheran Church in America (ELCA)-Endorsed Property and Liability Insurance Program is committed to providing ELCA congregations and synods with quality insurance protection and enhanced customer service.

This commitment is reflected in the selection of Church Mutual as the preferred insurance provider by the ELCA Office of the Secretary in consultation with the Office of the Treasurer.

No other company specializing in the protection of ministries offers Church Mutual's expertise, financial strength and record of outstanding customer service.

Protecting your mission of doing God's work in the world.



Unparalleled Customer Service

12 seconds The average speed of answer – almost three times as fast as the industry average.

1.31 percent The percentage of abandoned calls, far exceeding the industry average of 4.43 percent.

Providing you the strength of experience

Church Mutual insures more than twice as many religious organizations nationwide as any other insurance company.

A proven record of excellence with ELCA members

As the largest single insurer of the ELCA church-wide office, regional offices, synod offices and congregations, Church Mutual has a proven record of performance and protection. Our nationwide network of representatives specialize in protecting worship centers and are committed to making sure your policy is the right insurance protection for you.

Our responsive, award-winning National Customer Service Center representatives can quickly answer your call, access your policy, answer questions, provide certificates of insurance and initiate policy changes.

Outstanding financial strength provides peace of mind

We have received consistently high ratings from industry analyst A.M. Best every year since 1952 – we will be there when you need us.

Discover the difference

Compare your present insurance coverage with a proposal from Church Mutual and discover the total value of working with the religious insurance leader. Your on-site insurance needs analysis and resulting proposal are free and without obligation.

Simply go to churchmutual.com/ELCA and click on "Request A Quote," or call (800) 554-2642 (select Option 1).

Unequaled expertise in key coverages

Church Mutual has been insuring houses of faith since 1897 and provides both traditional and special coverages, including:

- Property and liability
- Workers' compensation
- Commercial automobile
- Sexual misconduct/molestation
- Employment practices liability
- Directors, officers and trustees liability
- Umbrella



“In Church Mutual we have experienced a partner that **delivers excellent service while providing a needed and valuable product** to our congregations and synods.”

Wm. Chris Boerger
ELCA Secretary

“Church Mutual is proud to be selected as your ELCA-endorsed insurance provider. We are committed to providing ELCA congregations and synods with the **highest quality protection possible, unsurpassed customer service and access to industry-leading expertise.** We will work with you to help you achieve your goals under an umbrella of protection, security and partnership.”

Richard Poirier
CEO
Church Mutual Insurance Company

Church Mutual has again been certified as a Center of Excellence by BenchmarkPortal. The Center of Excellence recognition is one of the most prestigious awards in the customer service and support industry. Maintaining this high level of service excellence over multiple years is a testimony to our dedication in supporting ELCA with exceptional responsiveness and superior results.



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For more information, contact info@churchmutual.com.

Para obtener asistencia inicial en español puede telefonar al (800) 241-9848 o enviar un correo electrónico a la dirección espanol@churchmutual.com.